

## ***Pet Education Training Support Volunteer***

### **Purpose:**

Support our Dog Training Program, working alongside Napa Humane's dog training team and our Pet Education Program Manager.

### **Location:**

Napa Humane's Pet Education Center, located at 3149 Suite J/K California Boulevard in Napa.

### **Shifts:**

Volunteer shifts are typically once per week. Shifts will be scheduled, based on availability and the needs of the Dog Training Program.

### **Duties Include:**

- General cleaning, such as sweeping, mopping, dishes
- Arranging exercise pens, chairs and dog barriers
- Communicating content shared by Napa Humane staff, but elevating behavior or training questions to Napa Humane staff or the Lead Dog Trainer
- Cleaning up the Dog Relief area
- Other duties as assigned

### **Skills and Qualities Needed:**

- Must be 16 years of age or older
- Professional, effective, and timely communication
- This role will require 2+ hours of commitment per week
- We request at least a 2-month commitment to be considered for this role
- Volunteers must be committed to keeping the classroom and learning environment a positive space free of fear, pain and intimidation for all humans and pets in attendance of our programs.
- Support Volunteers must attend a Body Language Basics class (provided by Napa Humane) before assisting in class or working with the public's pets.
- Support Volunteers do not need to have any professional experience working with dogs but are expected to gain knowledge by attending and supporting through offered programs.

### **Summary of Environmental Working Conditions**

- Works both indoors and outdoors in all weather conditions during both daylight and after dark.
- Frequent exposure to loud noise, odors, and animal waste.
- Walks on paved and unpaved surfaces and flooring that may be uneven and may be wet or dry.
- Exposure to animals that are agitated that may attempt to bite or scratch

**To Apply:**

Please complete and submit the online volunteer application and write Pet Education Training Support as your area of interest. Once your application is reviewed, you will be contacted by the Pet Education Manager to discuss your availability.